

Request for Presentation of Residence Card

Thank you for using Tochigi Bank.

This notice is to inform our customers of a change to our banking policy. We now request that all of our account holders of foreign nationalities present their Residence Card so that we may confirm that their period of stay has not lapsed nor is it approaching in the near future.

Before the following period for completing this procedure lapses, please visit any counter at a Tochigi Bank branch and present to the teller your valid Residence Card (original, no copies), the personal seal associated with that account, and either your cash card or your deposit passbook, along with this request letter. We apologize for any inconvenience this may cause.

Please be noted that customers who fail to complete this procedure within the specified timeframe may have their accounts frozen.

If you have any questions or wish to inquire more about this matter, please visit one of our banking locations.

Please bring the following documents:

- Your Residence Card
- This letter
- Your cash card or your deposit passbook
- Your personal seal associated with the account

<For More Information on This Matter>

Please make an inquiry at your nearest Tochigi Bank branch location.

(Open Hours: Weekdays 9:00 am to 3:00 pm)

*Excludes weekends, national holidays, and Dec. 31 through Jan. 3